

Hello,

We are a one income military family living with our elderly parents in Quaker Hill, CT to help provide care for my dad (advanced stage Alzheimer's) and my son with a rare autoimmune disorder. We've been supporting each-other for the past few years and have held a very simple lifestyle at home (homeschooling, infrequent outings due to medical illness etc). Thus being said, the role that COVID has played on our energy consumption is non-existent as we have not altered our habits in anyway and my husband, an essential worker, continues to work out of the home. Our bill for this past month was shocking and made me cry. The upcoming bill even more astronomical (close to 500\$) has left scrambling trying to make ends meet. Our bill has nearly tripled this summer and the bill shows that we have only used 9-21% more energy than usual (which I also disagree with as evidenced by our unusual homeschooling and home caregiver lifestyle we've held for years with no new energy utilization/changes).

We understand the role this pandemic is playing on our economy and are more than willing to do our share of helping to ease the burdens for business and neighbors (including eversource) that are suffering financially from the shut downs, however, we feel that the questionable and excessive charges and bills that have tripled overnight are absolutely unethical. We are struggling just like everyone is and are compassionate to those feeling the pain/loss of income but we should not have this financial burden placed on us without being legitimate. We beg for review and advocacy.

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